

BOATYARD GUIDELINES FOR CUSTOMERS

For the safety and happiness of all our boatyard users, please observe the following guidelines. If in doubt, please ask a member of staff. **Please also make sure you have read** our Terms of Business, Health & Safety and Environmental Guidelines. These documents are all available from the yard office and from our website.

1. Prior to lift, the owner must:

- 1.1. Remove and secure all sails, covers and awnings to reduce windage.
- 1.2. Ensure that the boat is safe to lift and that speed log blanks are in place.
- 1.3. Tell the yard in advance if your boat is non-production or has been altered.

2. Boatyard services:

- 2.1. Excessive hull fouling will incur additional charges for scrubbing off.
- 2.2. Mast un/stepping does not include a rig.
- 2.3. Only approach the crane, boat hoist, forklift or boat mover when accompanied by a member of staff.

3. Prior to launch, the owner must:

- 3.1. Ensure the hull is watertight and ready to be lifted and launched.
- 3.2. Have fenders and mooring lines ready.

4. Boats ashore:

- 4.1. Do not move or tamper with boat stands, cradle arms or other boat supports. Ask our staff for help.
- 4.2. Do not secure anything to the cradle or any boat supports.
- 4.3. It is the owner's responsibility to board the boat and to move around the deck using the correct equipment and taking all reasonable precautions.
- 4.4. We do not supply ladders.
- 4.5. Be careful moving forward of the main bulkhead and/or main mast.
- 4.6. No use of sea toilets, sinks, showers or other through hull exits. No living/sleeping onboard boats ashore.
- 4.7. Unlock ladders and remove

5. Working on boats ashore:

- 5.1. Only minor work can be undertaken on boats ashore without approval. Obtain marina authorisation before removing old antifouling, all sanding/scraping, removing engines, un/stepping masts and all 'boatbuilding' activities.
- 5.2. It is forbidden to go up the mast.
- 5.3. It is forbidden to start the engine. Arrangements can be made should work be required on the engine, please speak to the yard office.
- 5.4. All contractors must report to the marina office on arrival and must complete our Contractors Permit before starting work. Waste and rubbish
- 5.5. Keep the area around your boat clean and tidy.
- 5.6. It is your responsibility to dispose of waste from the boat in a safe and appropriate way. This may include removal from site to a suitable facility.
- 5.7. Ask us for disposal of hazardous waste including oil, paint, batteries, electrical items, flares and fire extinguishers. Please speak to the yard office as some items have a cost incurred for disposal.
- 5.8. Do not contaminate the general waste or recycling bins with oil, grease, paint, resin, sealant, lightbulbs, electrical items, batteries or metals. This will result in extra charges.
- 5.9. Do not pour waste liquids down the drains or into the sea.
- 5.10. Children and dogs must be kept under close control at all times, and never onboard boats ashore. Please clear up any dog mess and dispose of appropriately.

